



*Uvongo Vakansies*  
HOLIDAY LETTING

## **Holiday Letting — Terms & Conditions**

**(PPRA Registered)**

These Terms & Conditions must be read and accepted before confirming your booking with Uvongo Vakansies.

### **1. Arrival & Departure**

- Check-in: Between 15:00 – 17h00 on the day of arrival
- Check-out: No later than 09h00 on the day of departure

Please note that cleaning may begin as early as 08h00 on departure day during peak periods. We will notify you in advance if this applies.

### **2. Occupancy Rules**

- Apartments and houses are let strictly according to the number of beds available.
- The total number of guests (including children) may not exceed the number booked.
- Any additional guests must be approved prior to arrival and will be charged R250 per person per day.
- Children under 7 years count as a person.

### **3. House Rules**

- NO SMOKING inside apartments or houses.
- No parties, events, or loud music at any time on the property.
- No refunds for early departures.
- No day visitors allowed.
- No pets allowed in accordance with Body Corporate rules — ONLY the LuWY 1 House is pet-friendly (by prior arrangement).
- Apartments do not provide towels — please bring your own bath, beach, and swimming towels.

### **4. Fees & Extra Charges**

All additional fees must be paid in cash on arrival or via EFT before arrival. Late or partial payments will not be accepted.

#### Refundable Deposit

- R1000 key & breakage deposit

#### Once-Off Cleaning Fee (Non-Refundable)

- R650 — Two-bedroom apartment
- R850 — Three-bedroom apartment
- R950 — Four-bedroom apartment or house

#### Please Note:

The once-off cleaning fee does not include cleaning during your stay.

It covers post-departure cleaning, domestic worker services, and linen washing and ironing.

#### Optional Mid-Stay Cleaning

- R550 per cleaning service
- Must be arranged at least 2 days in advance

### **5. Property Care**

Please leave the apartment or house in the same condition as you found it. How you found it reflects on the owner — how you leave it reflects on you.

### **6. Cancellation & Rescheduling Policy**

- No refunds will be issued for cancellations.
- Bookings may be rescheduled once within 12 months, subject to:
- Availability
- Seasonal rate changes
- Rate differences payable where applicable

### **7. Legal & Professional Compliance**

Uvongo Vakansies is a registered PPRA (Property Practitioners Regulatory Authority) agent, operating in compliance with South African property regulations.

### **8. Acceptance of Terms**

By confirming a booking with Uvongo Vakansies, guests acknowledge and agree to abide by these Terms & Conditions.