



# Uvongo Vakansies

## HOLIDAY LETTING

TERMS AND CONDITIONS TO BE READ AND AGREED TO BEFORE ACCEPTING YOUR BOOKING!

### **Arrival and Departure:**

Check in is from and between 14h00 - 17h00 on the day of arrival and check out no later than 09h00 on the day of departure. Depending on season and how busy we are, we might start at 8h00 on your departure day with cleaning services, however we will communicate this with you in advance.

### **Rules / Conditions:**

Apartments and houses are let strictly to the number of beds available. The number of people in the apartment including children may not exceed the number booked for.

Any additional persons has to be arranged prior to arrival and will be charged at R250 per person per day Please note that any child under the age of 7 years counts as a person.

NO SMOKING allowed in the house or apartments

No parties, events or loud music are allowed any time of the day or night on the property.

Non of the apartments provide towels. Please bring your own towels for swim, beach and bath.

No refunds are payable for early departures

NO PETS - Body Corporate rules (unless arranged prior to arrival) ONLY the Oslo Beach House is pet friendly NO day visitors allowed.

### **Taxes and Extra's:**

Additional fees to be paid upon arrival in cash or EFT prior to arrival. No exception or late payment will be accepted.

Additional fees includes the following:

Refundable key and breakage deposit of R1000

Non refundable once off cleaning fee as per the following beds by apartment or house;

R650 - two bedroom apartment

R700 - three bedroom apartment

R750 - four bedroom apartment or house

**Please Note: The once off cleaning fee does not provide for cleaning services during your stay.**

**We use this fee to pay for cleaning services after your departure which includes the domestic workers daily rate and services to the laundromat for the wash and iron of linen.**

**For cleaning services during your stay, an additional cost of R350 per service is payable, and needs to be arranged two days in advance.**

Please leave the apartment / house the same way you have found it. How you found it says a lot about the agent and owner and how you leave it says a lot about you!

**Cancellation Policy:**

1 Month or more before stay date: 50% of deposit is refundable

2 Weeks before stay date: 25% of deposit is refundable

Less than 2 weeks before stay date: 0% of deposit is refundable

All cancellation refunds will be paid within 14 working days